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WE'VE MOVED!

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Our new address is: 235-239 Elm St NE Albuquerque, NM 87102

Year in Review







crossroadsabq.org info@crossroadsabq.org 505-242-1010

EXECUTIVE DIRECTOR MESSAGE

We know that to really change a person's life, it takes a village of dedicated staff, volunteers, and supporters like you working together.

For nearly 25 years, we have been building relationships through one-on-one meetings, inperson groups, hugs, and social gatherings all geared to reinforce our similarities and highlight our differences—with the goal of finding threads that connect us.

2020 erased what we thought was the only way community and relationships could be built. Instead, we had to think outside the box and practice the very qualities that embody the 421 women and 121 children we served last year.

When everything came to a halt last spring, we were fortunate enough to have a basic online infrastructure through which to communicate with clients. What was once a social media account with a little over 200 individuals exploded over night to more than 400 women wanting connection.

By mid-summer, we offered over 20 groups virtually. Staff dropped off food boxes, diapers, cleaning supplies and incentives at women's homes while we continued providing 24-hour services at Maya's Place and The Pavilions.

It became increasingly difficult to identify housing for women in our programs. To address this, we obtained funding to rent a three-bedroom house. This allowed women completing their programs at Maya's Place and The Pavilions to remain housed until they could find permanent residences. We also received COVID rental assistance funding to support women once they identified housing.

To ensure the women's safety, we reduced the number of beds in our programs. At the same



time, one of the community houses at The Pavilions closed for two months due to water damage and the first case of COVID was detected in the client community. Fortunately, the person recovered, the house was repaired, and the community remained resilient.

In November, COVID finally arrived at the main Crossroads. While we had taken precautions, connecting with the community as essential workers put our staff at higher risk. Eleven staff, and thankfully no clients, contracted the virus. While staff recuperated, healthy team members worked to support the community by conducting home visits and covering shifts. Everyone returned to work just in time to deliver Thanksgiving meals, Christmas food boxes, and wish list gifts.

When I look back on 2020, I see challenging yet beautiful moments that prove hope is not some naive concept, but instead the thread that connects us to one another. It truly takes a village to support someone. That is why I'm so excited that our dream of a Crossroads Village is becoming a reality. This new, larger space will allow us to expand our programming and support more women on their road to recovery.

In the coming months, I invite you to join me for a tour of Crossroads Village and be a part of this amazing chapter in our history.

In gratitude,

Cory Lee, Executive Director

LEADERSHIP

BOARD OF DIRECTORS

Sarah Jacobs, President Queva Hubbard, Vice President Nicole Villareal, Secretary James L. Hartogensis, *Treasurer* Jo Jennings West, Member Marsha Garcia, Member

SENIOR MANAGEMENT

Cory Lee, Executive Director LaNika Bullington, Chief Financial Officer Robert Fontenot, Grants & Development Coordinator Kelly Gilbreth, Day Program Clinical Supervisor Anna Murtagh, Therapeutic Communities Clinical Supervisor Jeremy Lynn, The Crossroads Program Coordinator Jeanette Carver, The Crossroads Housing Coordinator Tory Aragon, Maya's Place Program Coordinator Ashley Lucero, *The Pavilions Program Coordinator* Ashley Sena, POPSS Program Coordinator

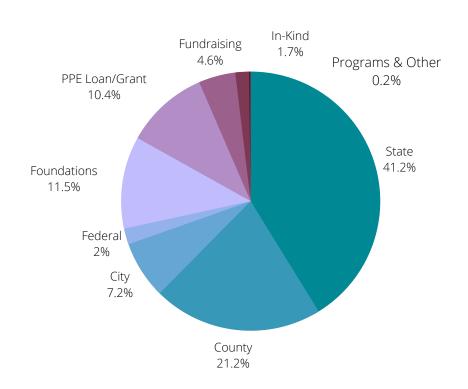


FUNDING AGENCIES

- Akerson Family Foundation
- Albuquerque Community Foundation
- Bernalillo County Department of Behavioral Health Services
- City of Albuquerque Family & Community Services Division
- Facebook
- Hogares Foundation
- Pathways to a Healthy Bernalillo County

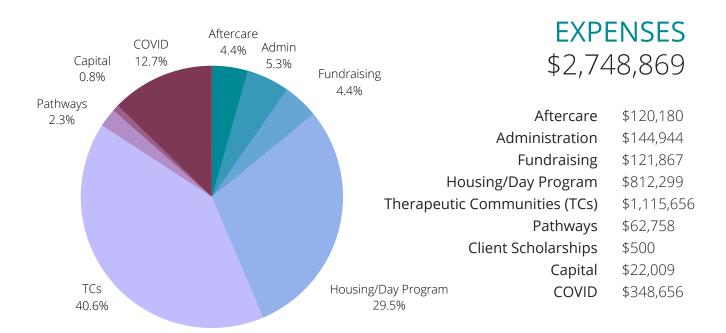
- PNM Foundation
- Sandia Foundation
- SBA PPP
- Second Judicial District Courts
- State of New Mexico Corrections Department
- United Way of Central New Mexico
- US Probation Office-District of New Mexico

FINANCIALS



INCOME \$3,052,203

State \$1,256,735 County \$648,416 City \$220,674 Federal \$61,228 **Foundations** \$350,774 PPE Loan/Grant \$318,508 Fundraising \$138,785 In-Kind \$52,447 **Programs** \$1,737 Other \$2,900





YEAR IN REVIEW

Founded in 1997, Crossroads for Women provides housing and therapeutic services to empower justice-involved women across seven domains:

100% of women

have been involved with the criminal justice system



60-70% of women formally diagnosed with PTSD

along with co-occurring mental health & substance use



90-95% of this population

will have income that falls below the federal poverty line

- legal
- independent living
- medical
- substance abuse
- mental health
- vocational
- family

over 18,400 hours

of therapeutic services* provided to clients by staff in 2020

*Therapeutic services include intensive case management, vocational support, parenting assistance, and psycho-social education. A majority of 2020 services were provided virtually due to the COVID-19 pandemic.





DEMOGRAPHICS

AGE

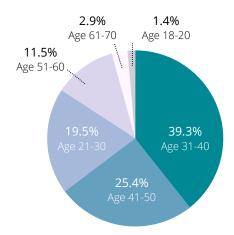
Age 31-40 175 Age 41-50 113 Age 21-30 87 Age 51-60 51 Age 61-70 13 Age 18-20 6

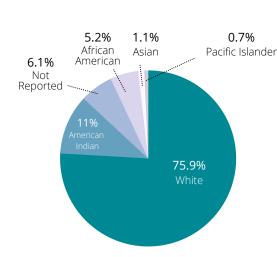
RACE

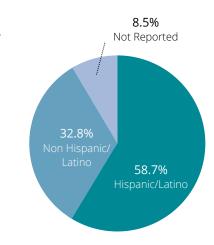
White 338
American Indian 49
Not Reported 27
African American 23
Asian 5
Pacific Islander 3

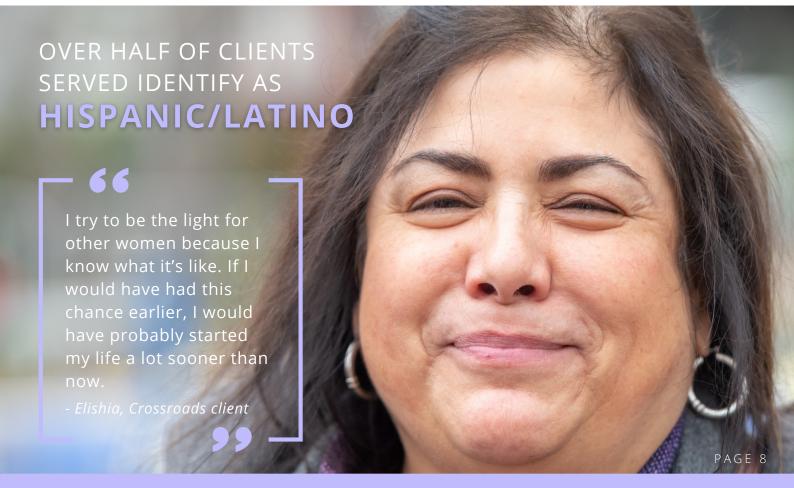
ETHNICITY

Hispanic/Latino 261 Non Hispanic/Latino 146 Not Reported 38









COMMUNITY ENGAGEMENT

Dr. Angela Davis served as the keynote speaker for our inaugural **Changing Hearts & Minds** luncheon. The event focused on social justice was held virtually due to the pandemic.





Local Girl Scout Isabella Campbell organized a service project to connect women at The Pavilions with their children while visitation was suspended due to the pandemic.

hygiene, cleaning, and food supply drives provided vital resources for clients throughout the year.



Crossroads founder Lisa Simpson hosted Voodoo on the Bosque Bayou, a drive-by food event that raised over \$12,000 for clients and their families.



VOLUNTEERS

11 volunteers gave 422 hours of service

before the COVID-19 pandemic suspended volunteer opportunities for the remainder of 2020. We missed our amazing volunteers and are excited to be offering volunteer opportunities again!





DONORS

THANK YOU

to the **500+** individuals and community organizations who donated essential goods and funds in 2020

MONARCH (\$2,000+)

Organizations

First Unitarian Church of ABQ Albuquerque Involved Nusenda Credit Union One Community Auto

Individuals

Evelyn Early
Scott Gulley
Michelle Hood
Carmen Landau
Virginia Printz-Feddersen
Ellen Raimer
Sarah Schreiber
Susan Tomita
Kathleen Winslow

BUTTERFLY (\$1,000 - \$1,999)

<u>Organizations</u>

Geer Wissel Levy Attorneys at Law Rothstein Donatelli LLP Kendra Scott LLC

<u>Individuals</u>

Deanna Archuleta
Ann Conway
Mary Cunnane
Yvette Everheart
Jennifer Gardner
Jo Jennings West

- ✓ Elizabeth McGrath Jane Pilger Rheba Rutkowski Mellis Schmidt Lisa Simpson
- 🯏 Lynn Trojahn

\$10,000+

donated by 50 members of The Butterfly Circle

The Butterfly Circle is an exclusive group of individuals who donate monthly to Crossroads



= 2020 Butterfly Circle Member

COCOON (\$500 - \$999)

<u>Organizations</u>

ABQ Lodge #1517 Loyal Order of Moose Inc ABQ Bernalillo County Water Utility Authority Anonymous

Bioneers

Consensus Planning, Inc.
Fidelity Charitable Gift Fund
Nancy and Victor Frenkil Jr Foundation Inc.
New Mexico Trial Lawyers Assoc. Foundation
Pregenzer, Baysinger, Wideman, & Sale, PC

\$138,785

donated by **450+** individuals and organizations in 2020

Individuals

Jason Bolles Susanne Brown

- ✓ LaNika Bullington Mary Burns
- ✓ Denicia Cadena Sandra Flores Jane & Norm Gagne Sandy Gold
- Rachel Hobbs
- ✓ Sarah Jacobs Denece Kesler Marjorie Kirkel Julianna Koob
- Cory Lee
- Andrea Lohse
- Donald Meaders

Pat Morrison
Joan O'Connell
James Parker
Jane Poppenger
Miriam Rand
Robert Rosenberg
Kathleen Sanchez
Maureen Sanders
Rebecca Spring
Conrad & Mary Strohacker
Deborah & Stephen Tope
Linda Vanzi

✓ Nicole Villareal Theresa Wheeler

CROSSROADS

Establishing a new home to strengthen and expand our services is the next chapter in our journey to empower women in New Mexico.

Our vision for **Crossroads Village** is to create a permanent space in downtown Albuquerque where women are proud to access services, build community, and work towards recovery.

We invite you to help build a village for justice-involved women as we embark on a capital campaign to **raise** \$1.555M over the next five years.





BREAKING CYCLES.
BUILDING LIVES.



crossroadsabq.org/donate